

Cost Savings, Network Reliability & Peace of Mind... Delivered.

"Although my computer network was running fine, I recognized the enormous danger—and cost—to my business, if and when it did fail. DotComGuy MSP is part technological solution and part network insurance. Now I enjoy superior network performance and great cost savings."

– Joe R

"I used to think the cost of network problems was simply the cost of the repairs themselves. But with DotComGuy MSP, we've experienced a huge spike in our productivity and now I realize that the real cost was the downtime and work stoppages we suffered, not the repair expense."

– Bob C

"I always chose the tech who could get here the quickest. Which meant a different tech just about every time, and they would often point the finger at each other. One of the biggest advantages of DotComGuy MSP is now I have one provider that understands my business and takes full responsibility for keeping my network running smoothly. My only regret is not doing this sooner."

– John F

"When the network at my accounting firm crashed last December, my only salvation was that it didn't happen in the middle of tax season. Adopting DotComGuy MSP has greatly reduced that risk, eliminating one of my greatest concerns of tax season."

– Tim D



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DotComGuy MSP
Next Generation Managed Services

When your business absolutely relies on its computer network...

DotComGuy MSP absolutely assures its reliability.

DotComGuy MSP, a Managed Services Program for businesses that:

- Rely on their computer network, e-mail, database & internet access to operate trouble free 24 hours a day, 7 days a week
- Place a high priority on internet security, proprietary data & the prevention of data theft
- Need to optimize network speed, performance & reliability
- Want to minimize overall network cost & maintenance
- Want to minimize internal staffing costs required to maintain network reliability
- Want to eliminate the high cost of staff dealing with daily spam
- Need occasional access to IT professionals



Call DotComGuy Today
for Your Peace of Mind
800.590.9200
www.DotComGuy.com



Why DotComGuy MSP?

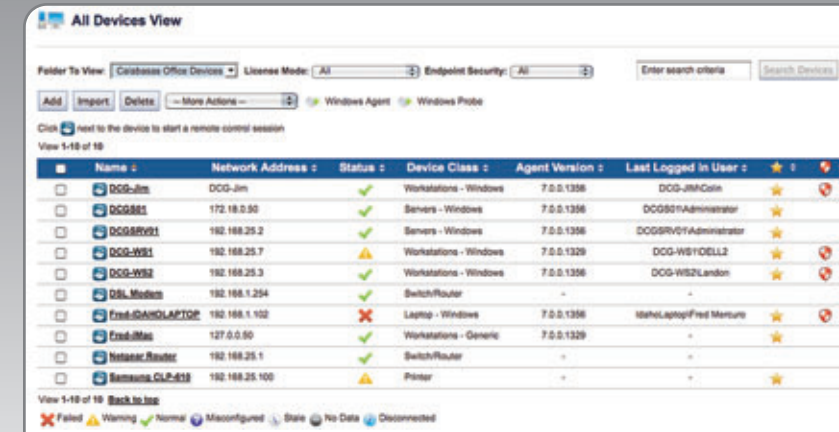
Although your computer network is critical to your business, it's not what your business is all about. Your time and resources should be focused on those portions of the business that keep it profitable and thriving. Consequently, DotComGuy's fully managed computer network support program is the ideal solution for a business like yours; one that demands the utmost in network reliability and quality yet needs to devote a minimum of financial and human resources to its maintenance. DotComGuy MSP provides you with the optimum network protection and reliability you need and does so with substantial cost savings.

Next Generation Managed Services

DotComGuy MSP protects your computer network 24/7 for a fixed monthly price. It's that simple. We provide all of the benefits of an in-house IT department for a fraction of the cost of staffing one yourself. We reduce the business impact of IT failures by minimizing their occurrence, severity and operational disruptions. Any unforeseen issues are dealt with as a top priority. All aspects of your network are covered: security, data protection applications and hardware. DotComGuy is your Outsourced In-house IT Department.

Forming a Partnership to Manage Your Important IT Resources

When you outsource the management of your important IT resources to DotComGuy, we look upon it as a partnership. Our comprehensive and professional approach means that we literally *are* your Outsourced In-house IT Department. By optimizing your network's performance, downtime will all but be eliminated and your productivity will increase. Your staff can focus on running your business, not your network. Our 24/7 Monitoring Solution enables us to proactively resolve the minor issues that accumulate and escalate into major work-stopping problems. **Security, networking, data protection and user support**—we handle it all for a single, predictable price.



| Name | Network Address | Status | Device Class | Agent Version | Last Logged In User |
|-----------------|-----------------|--------|------------------------|---------------|-----------------------|
| DCG-01m | DCG-01m | ✓ | Workstations - Windows | 7.0.0.1338 | DCG-JIMCain |
| DCG-SR1 | 172.18.0.50 | ✓ | Servers - Windows | 7.0.0.1338 | DCGSR1Administrator |
| DCG-SR2 | 192.168.25.2 | ✓ | Servers - Windows | 7.0.0.1338 | DCGSR2Administrator |
| DCG-WS1 | 192.168.25.7 | ✓ | Workstations - Windows | 7.0.0.1329 | DCG-WS1DEL2 |
| DCG-WS2 | 192.168.25.3 | ✓ | Workstations - Windows | 7.0.0.1338 | DCG-WS2London |
| DSL-Modem | 192.168.1.254 | ✓ | Switch/Router | - | - |
| Free-SANDLAPTOP | 192.168.1.102 | ✗ | Laptop - Windows | 7.0.0.1338 | MSHLaptopFred Mestura |
| CrashMac | 127.0.0.50 | ✓ | Workstations - Generic | 7.0.0.1329 | - |
| Network Router | 192.168.25.1 | ✓ | Switch/Router | - | - |
| Samsung CLP-612 | 192.168.25.100 | ✓ | Printer | - | - |

You and Your Business Benefit by:

- **Avoiding expensive repairs and costly downtime.** DotComGuy's 24/7 network monitoring and maintenance saves you money and increases your productivity by preemptively eliminating network disasters from disrupting your business.
- **Improving performance, increasing productivity, and minimizing downtime.** These increased operational efficiencies will more than pay for DotComGuy MSP while the elimination of catastrophic network failures becomes a welcome cost-effective bonus.
- **Creating an outsourced in-house IT department.** DotComGuy MSP is your virtual IT department—on alert 24/7 monitoring your computer network and providing skilled assistance to help you optimize technology to help cut costs and increase profitability.
- **Partnering with IT specialists.** As a DotComGuy MSP client you have access to an IT partner that can assure that you optimize all the productivity and cost-saving benefits of technology. The winners in today's competitive business environment are in large measure being determined by those that best employ technology... can you benefit from some help?
- **Budgeting IT support just like rent, utilities, and other insurance.** DotComGuy MSP provides fixed IT expenditures by eliminating unexpected IT costs; all while enhancing productivity thereby profits... through the eliminating of costly downtime
- **Receiving peace of mind.** Most business insurance has little value outside of the mitigation of potential risks such as fire and theft. Whereas DotComGuy MSP can actually increase profitability and reduce costs by effectively eliminating network failures.

DotComGuy MSP...

Your Outsourced In-house IT Department

DotComGuy MSP Server Appliance

DotComGuy will install its proprietary Server Appliance to your network thereby assuring that our monitoring will in no way inhibit or slow your existing network systems. Through this server DotComGuy will:

1. Monitor all servers in real time for CPU utilization, memory usage, disk storage, data backup integrity, and bandwidth.
2. Monitor each desktop computer for all operational parameters.
3. Monitor internal network performance as well as internet connectivity and WAN for key performance benchmarks.
4. Inventory all IT assets including, computers, installed software, software versions, and any devices attached to your network.
5. Manage server updates to ensure you have the latest, most up to date software, eliminating manual installations and upgrades.
6. Provide "Bare Metal" backup imaging for select key servers and computers.
7. Monitor all data backups and ensure they are performed as scheduled.
8. Track all security measures on each server and computer, ensuring virus and malware protection is always up to date.

